



Philips ProPlus

Philips Medical Capital conveniently combines equipment, service and financing into one low payment

Financing made easy

One invoice ... one payment. Philips ProPlus provides simplified equipment and service purchases and enables you to lock in costs for up to five years. You'll have no unforeseen equipment or maintenance costs, resulting in level cash flow, month-to-month.

With Philips ProPlus, all Service Level benefits covered in your agreement start on day one at no additional cost. This maximizes the support you receive while minimizing the financial and administrative burdens of managing multiple contracts.

ProPlus provides:

- Day one service coverage including after hours planned maintenance, priority response times, and an extra day of clinical education to get you started
- Equipment de-install at no charge
- Lowest monthly payment and end of term flexibility of a fair market value lease

Philips Customer Services support you in every season of system ownership—from Planning through Start-up, Peak Usage and Renewal—by helping you simplify your operations in ways that let you spend more time focusing on what's most important: the needs of your patients.

Philips Customer Services is service that works for you in all the seasons of ownership. Call us at **888-647-4285**.
www.philips.com/healthcare



PHILIPS

CT/MR/NM/PET/XR/CV/HI

Service Features	ProPlus ¹
Service Delivery	
Hours of Coverage	8am – 5pm, M – F
Extended Coverage Hours	Optional
Priority Response	Included
Initial Telephone Response	less than 5 minutes
Telephone Response	1 hr.
On Site Response	4 hrs.
Labor and Travel for Corrective Maintenance	Included
Parts Coverage	Included
Parts Delivery	Priority
Preferred Labor Rates	Included
Uptime Guarantee	98%
Planned Maintenance	Included
After-Hours Planned Maintenance	Included (Weekdays)
Upgrades and Updates	
Philips Technology Updates	Optional
Discount on Purchase of Upgrades	25%
Transactional Credit	\$1000 – \$5000
Operating System Software Updates	Included
Hardware Reliability Updates	Included
Application Software Upgrades for HI	Included

Service Features	ProPlus ¹
Remote Services	
Clinical and Technical Telephone Support	Included
Remote Access and Diagnostics	Included
Education and Training	
On-Site Clinical Education	1 day extra
Philips On-Line Learning Center	30 CEUs/year
Supplemental Coverage	
X-ray Tubes	Included
Image Intensifiers	Optional
Flat Detectors	Included
SPECT Crystals and Photo Multiplier Tubes	Included
PET Crystals and Photo Multiplier Tubes	Included
Surface Coil Coverage	Included
Magnet Maintenance Package ²	Included
MR Chiller Coverage	Optional
Solution Enhancements	
Philips Service Information portal	Included
Service Management Reports	Included

¹ProPlus features begin at start of warranty period. Other features may also be included, please refer to quote text.

²Includes Cryogenics, Magnet Insurance, and Magnet Refrigeration.

Exclusions: These feature descriptions are representative of the type of coverage available. Certain features are not available for all products.



© 2008 Koninklijke Philips Electronics N.V.
All rights are reserved.

Philips Medical Systems Nederland B.V. reserves the right to make changes in specifications and/or to discontinue any product at any time without notice or obligation and will not be liable for any consequences resulting from the use of this publication

Philips Healthcare is part of Royal Philips Electronics

www.philipsmedicalcapital.com
www.philips.com/healthcare
Tel: 866 514 4762
Fax: 866 351 4762

Philips Medical Capital
1111 Old Eagle School Road
Wayne, PA 19087

Printed in USA
4522 962 30341/975 * MAR 2008